### RTView® Enterprise Edition

IMPROVE THE PERFORMANCE OF CRITICAL APPLICATIONS & SERVICES BASED ON MESSAGING MIDDLEWARE



### PROACTIVE MONITORING & ALERTING

RTView Enterprise enables proactive visibility into how critical apps are running across the technology as a whole. It provides visibility and drill-down capability to app support and middleware support teams from the high level application health state down into individual component performance metrics.

#### NON-INTRUSIVE MONITORING

RTView can be installed faster and more easily maintained than other monitoring systems because it is primarily agentless.

- Minimize overhead and impact on your critical applications
- Reduce time to download and configure
- Lower maintenance costs.

Other application monitoring solutions require the use of intrusive agents or code injection to obtain information about your applications.

### OUT OF BOX SUPPORT FOR POPULAR TECHNOLOGY PLATFORMS

Pre-built Integrations monitoring across technology tiers and vendors including:

- TIBCO Messaging & Integration
- Kafka
- Solace
- IBM MQ
- Oracle Coherence
- Oracle WebLogic
- Oracle Database
- IBM WebSphere
- IBM DB2
- VMware
- Tomcat
- JVMs
- Amazon AWS

# GIVE US 2 HOURS AND WE'LL REDUCE YOUR SEVERITY 1 INCIDENTS BY 80%











## END-TO-END APPLICATION AND MIDDLEWARE MONITORING

Understand the impact of infrastructure problems on your critical applications

- Monitor dependencies and the middleware technologies and components that support a critical business service
- Predict infrastructure at risk with early notification and visibility into other components within the application
- Correlate information across multiple technology platforms



## TURNKEY MONITORING FOR TIBCO, KAFKA, SOLACE, IBM

No need to spend your time building displays. RTView comes complete with a full suite of monitoring displays for multi-vendor middleware monitoring

- RTView can be downloaded and configured in minutes
- Displays are sophisticated yet easy to comprehend, enabling you to navigate quickly to find the metrics you need to resolve issues. Based on 15 years working with middleware vendors, we know what you need to see.
- Eliminate the time and risk of build and supporting your own monitoring application

### PROACTIVE, CENTRALIZED ALERTING

Become more proactive with centralized alerting tailored to the needs of specific support teams. RTView provides pre-configured alerts to simplify initial setup and maintenance.

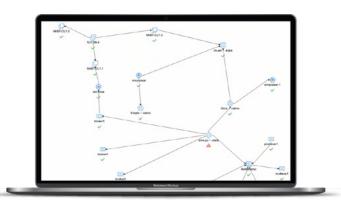
- Centralize alerts across services, middleware, or hosts.
   View alert details, including alert history, component metric detail, and metric history
- Filter alerts for support teams, services, technology, and environment
- Send RTView alerts to third-party monitoring and ticketing platforms



#### APPLICATION DATA FLOW DIAGRAMS

Understand the flow of data through the different components that support an application.

- Diagrams are auto-generated by the RTView service model
- Understand the relationships between components in a business service or application
- Visualize the impact of an issue with a component on upstream and downstream components



#### **ABOUT SL**

SL is the market leader in middleware and application monitoring solutions and is used by some of the largest banks, telecoms, energy, and transportation companies in the world.

The company has deep expertise in monitoring and management of custom, distributed applications running in heterogeneous middleware environments on-premise, in hybrid, or cloud environments.

SL is owned by Partner One Capital, a private equity fund with \$17B in net assets.

#### **LICENSED BY OVER 400 COMPANIES**

